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DXC Assure Claims

Expanding your risk management software and claims management capabilities.

Amazon Web Services (AWS) Cloud Setup



Release: **v.23.4** | December 2023



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All questions regarding this documentation should be routed through customer assistance, Blythewood, SC

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Configuring EC2

This section of the document deals with steps involved in configuring EC2.

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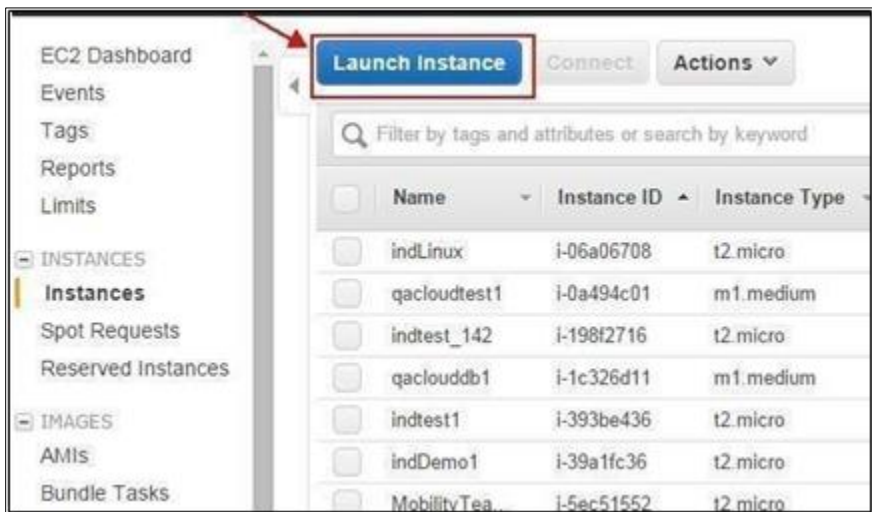


The following steps are involved in configuring EC2:

- 1. Open the AWS Console using this URL: <https://<acc no>.signin.aws.amazon.com/console>. The Login window opens.**
- 2. Enter the username and password and select Sign In.**
Note: An account number, username and password will be received to access the account when an account with AWS is opened.
- 3. From the home dashboard, select EC2.**



- 4. From the EC2 Dashboard section, select the Launch Instance link to start a new fresh EC2 server.



- 5. On the Choose an Amazon Machine Image window, choose Window Server 2012 and select the Select button.

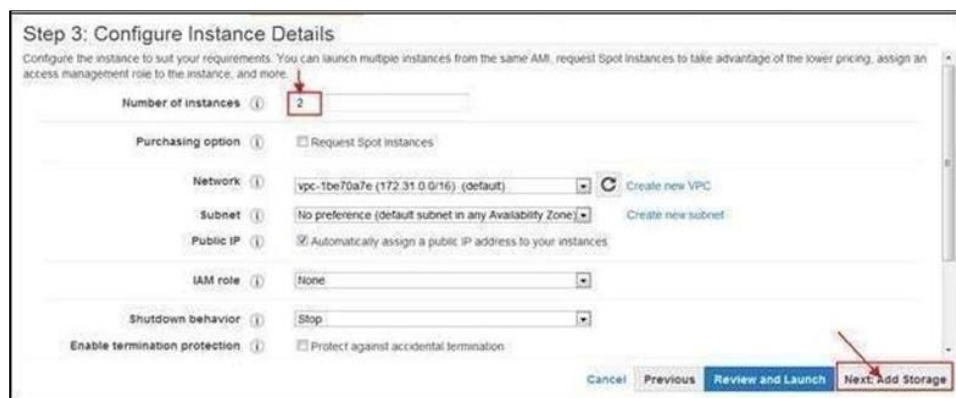




6. Follow the wizard to launch two instances, since we need instances for load balancing.

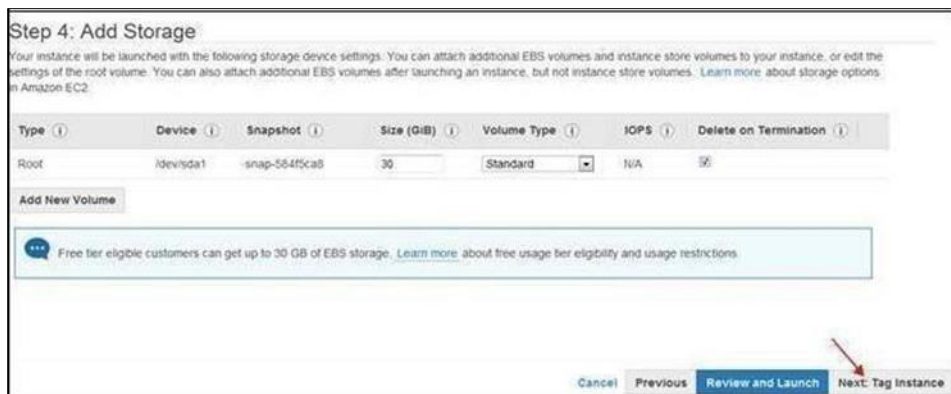


7. Select the Next Configure Instance Details button and complete the fields as needed.

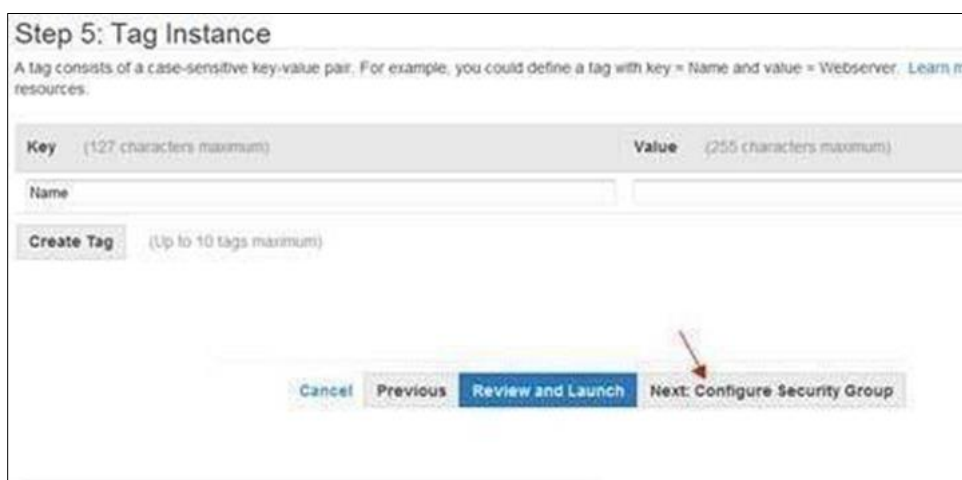


8. Select the Next Add Storage button and select the options as required.

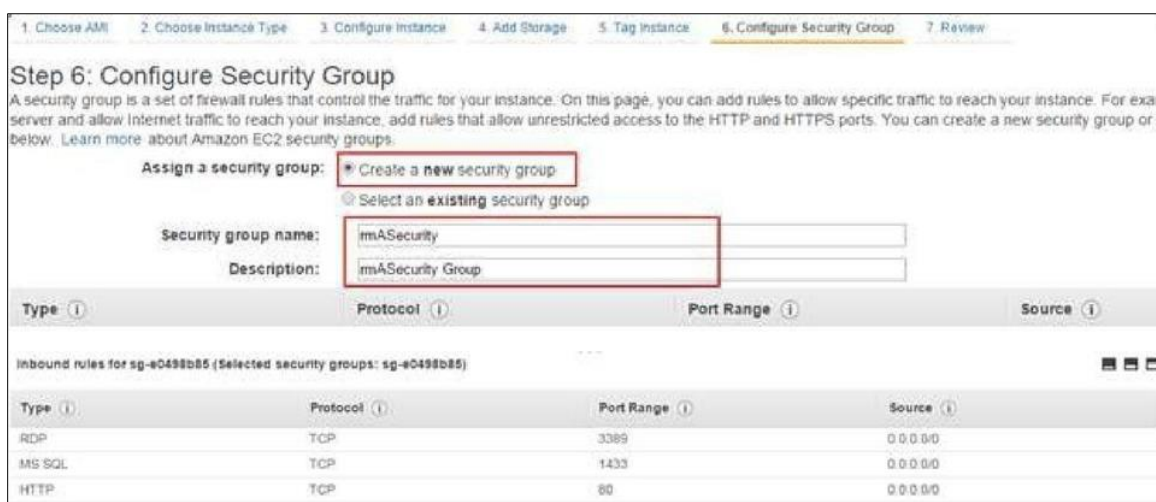




9. Select the Next Tag Instance button.

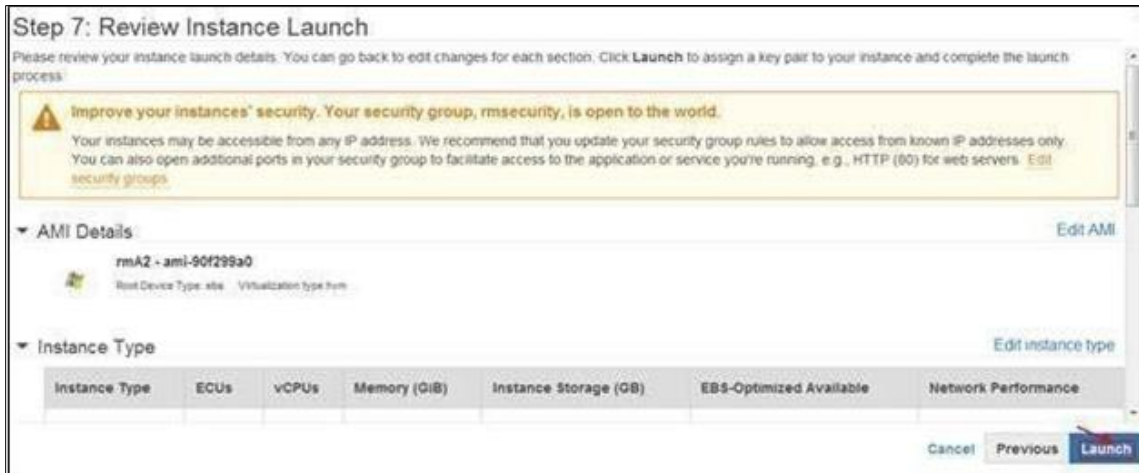


10. Select the Next Configure Security Group button. On the Configure Security Group window select the parameters as highlighted.

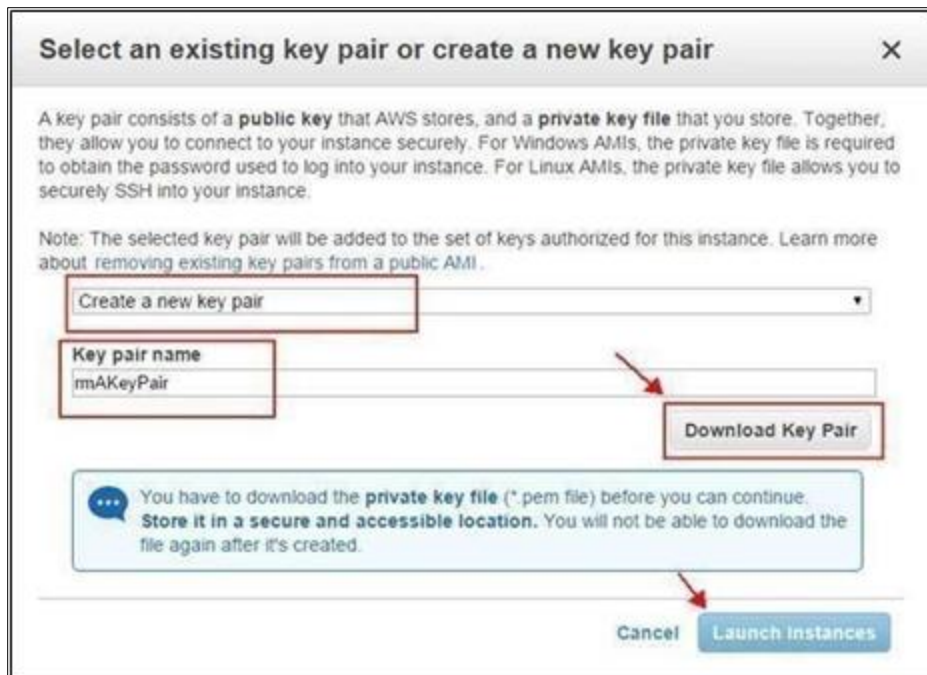


11. Select the Launch button after reviewing the instance details.





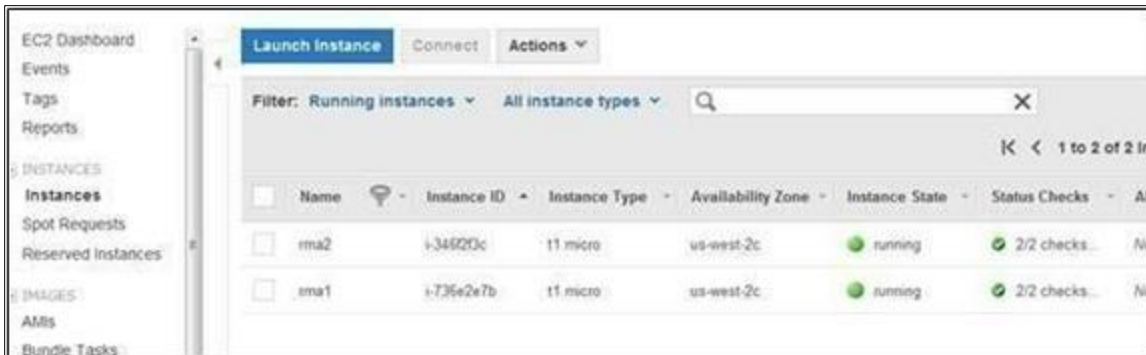
12. Download the Key Pair and select Launch Instances.



13. Select View Instances.

14. On selecting View Instances, the user will be redirected to running instances.





15. Instance names can be changed on this window, once the instance state is running and status checks are OK.

16. Select any instance and copy the Public DNS.

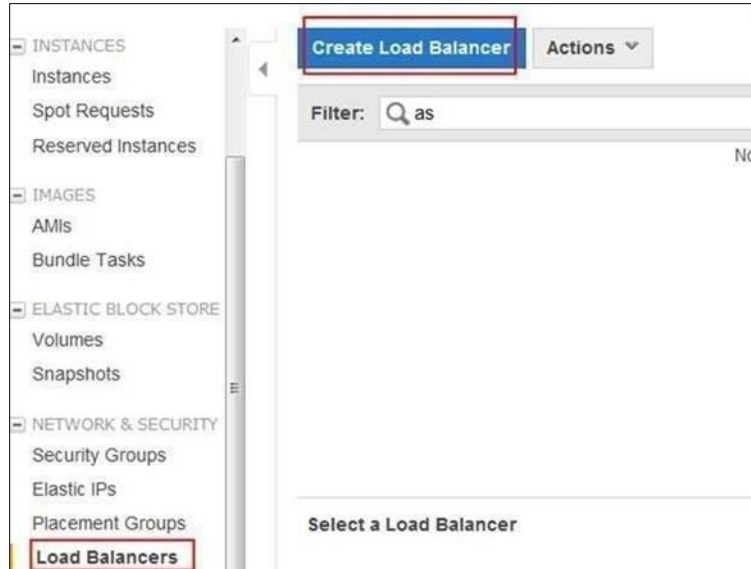


The DXC Assure Claims can be accessed as <Public DNS>/RiskmasterUX

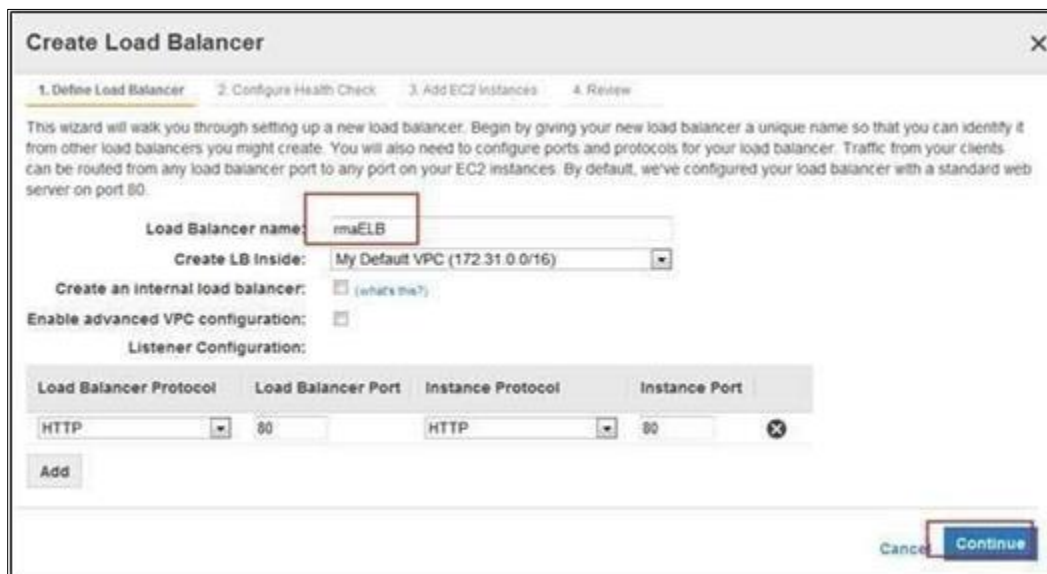
For e.g.: ec2-54-186-169-7.us-west-2.compute.amazonaws.com/RiskmasterUX
Repeat this for other instances to check if they are working or not.

17. Select the Create Load Balancer button to create ELB load balancer.





18. Complete the fields to create the load balancer.



19. Select the Continue button.



1. Define Load Balancer 2. Configure Health Check 3. Assign Security Groups 4. Add EC2 Instances 5. Review

Configure Health Check

Your load balancer will automatically perform health checks on your EC2 instances and only route traffic to instances that pass the health check. If an instance fails the health check, it is automatically removed from the load balancer. Customize the health check to meet your specific needs.

Ping Protocol: HTTP
Ping Port: 80
Ping Path: /

Advanced Details

Response Timeout: 5 seconds
Health Check Interval: 30 seconds
Unhealthy Threshold: 2
Healthy Threshold: 10

Back Continue

20. Select the Continue button and assign security groups.

1. Define Load Balancer 2. Configure Health Check 3. Assign Security Groups 4. Add EC2 Instances 5. Review

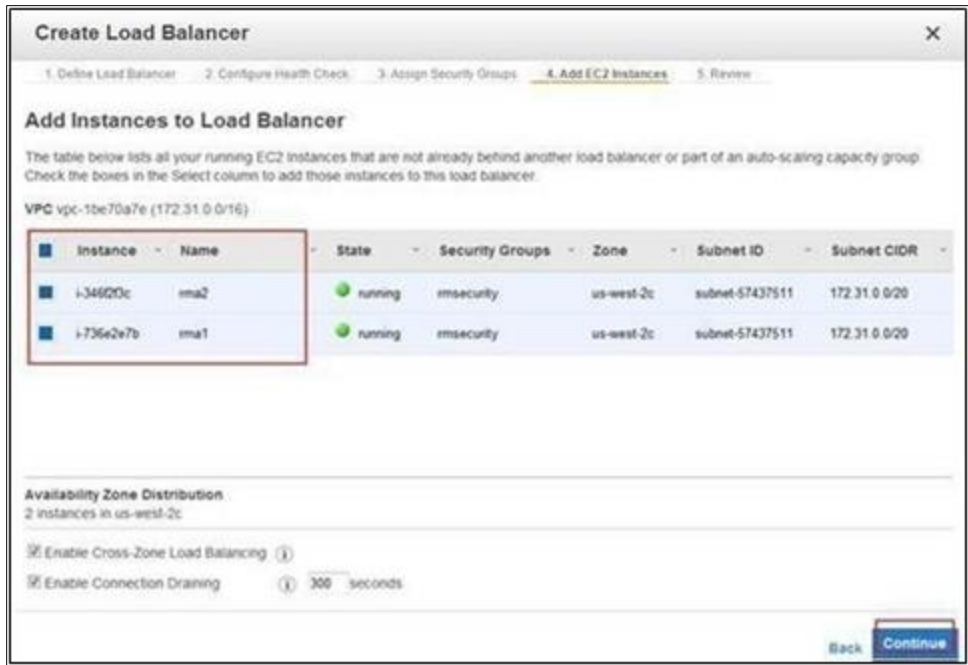
Assign Security Groups

Assign a security group: Create a new security group Select an existing security group

Security Group ID	Name	Description	Actions
<input type="checkbox"/> sg-15e92570	AutoScaling-Security-Group-1	AutoScaling-Security-Group-1 creat...	Copy to new
<input type="checkbox"/> sg-4fea262a	AutoScaling-Security-Group-2	AutoScaling-Security-Group-2 creat...	Copy to new
<input type="checkbox"/> sg-6e488a0b	default	default VPC security group	Copy to new
<input type="checkbox"/> sg-b018d5d5	launch-wizard-1	launch-wizard-1 created on Wednes...	Copy to new
<input type="checkbox"/> sg-8718d5e2	launch-wizard-2	launch-wizard-2 created on Wednes...	Copy to new
<input type="checkbox"/> sg-2b65a74e	lnx	launch-wizard-1 created on Tuesday...	Copy to new
<input checked="" type="checkbox"/> sg-e0498b85	rmsecurity	launch-wizard-1 created on Tuesday...	Copy to new

21. Assign instances to load balancer.



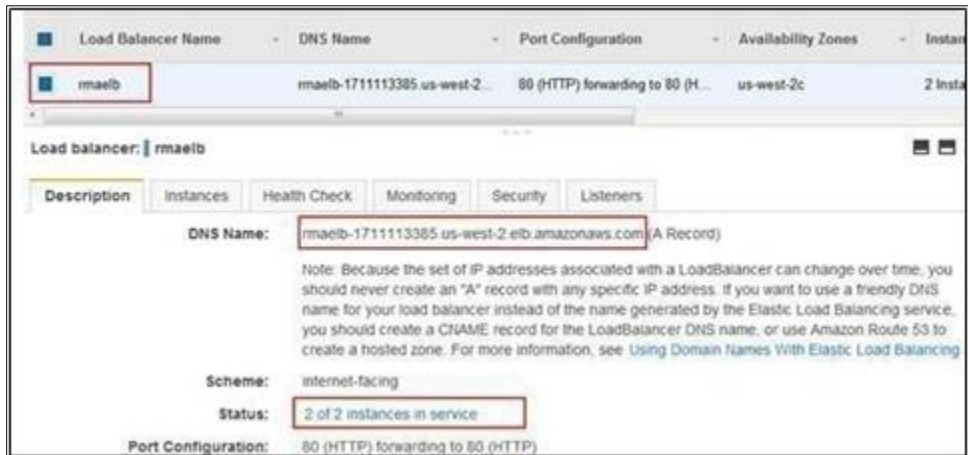


22. Select the Continue button.

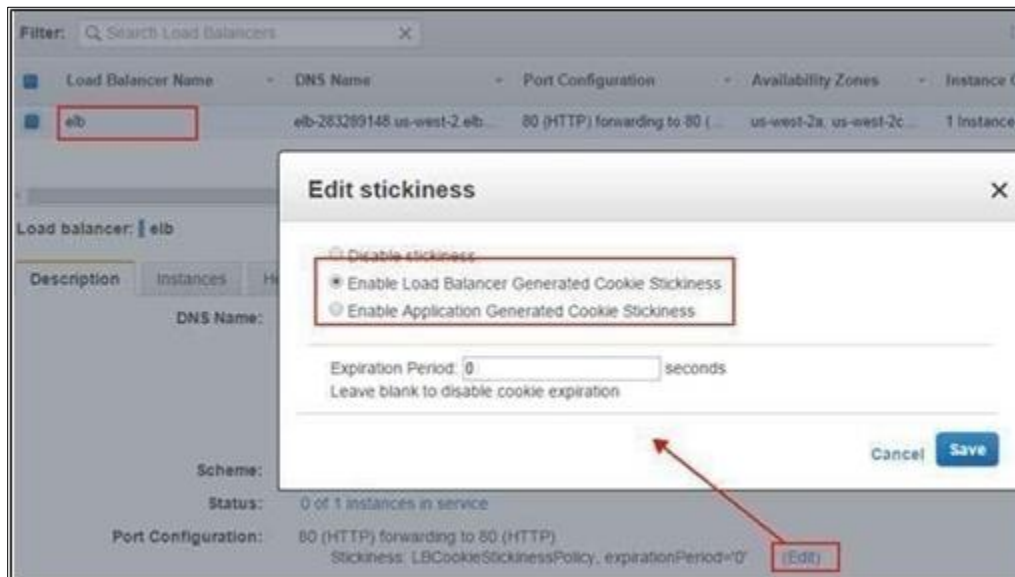
Review the information displayed and select the Create Button.



23. Once the load balancer is created check the status of instances in service.



24. Enable cookie stickiness using the Edit button after selecting the load balancer.



25. If the instances are in service then copy the DNS Name as shown above: Access the url:

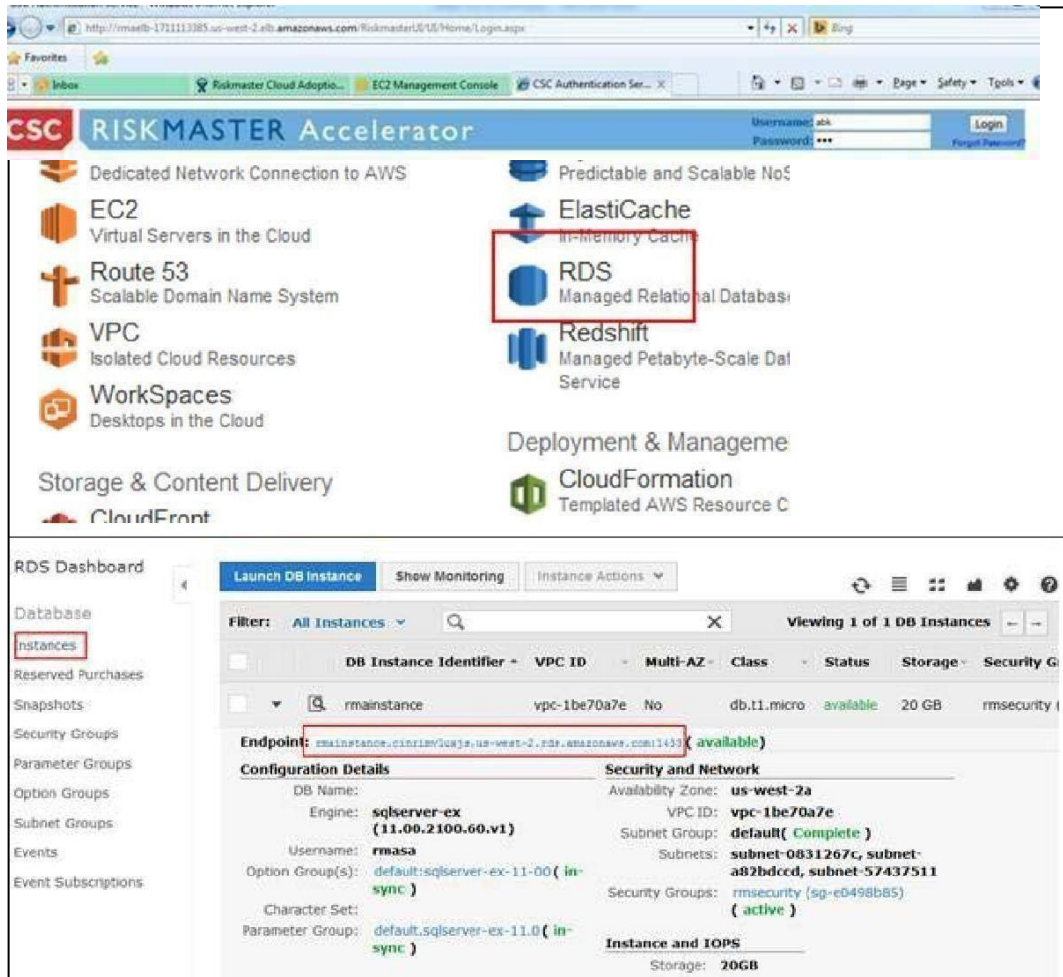
<DNSName>/RiskmasterUX

For e.g.: rmaelb-1711113385.us-west-2.elb.amazonaws.com/RiskmasterUX

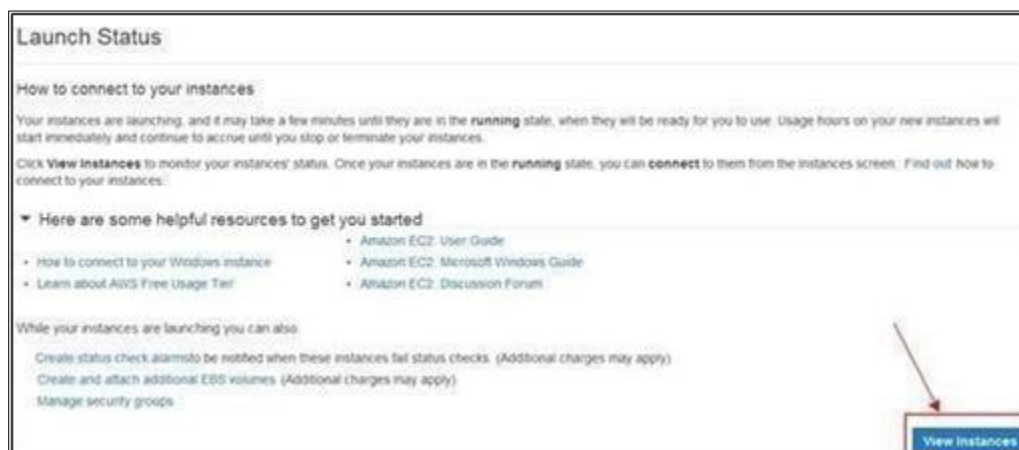
26. Once the Database is configured DXC Assure Claims will be accessible using the above URL.



27. AWS RDS instance (Database used in DXC Assure Claims deployment) is running and RDS instance is linked to our AMI. It can be viewed at:

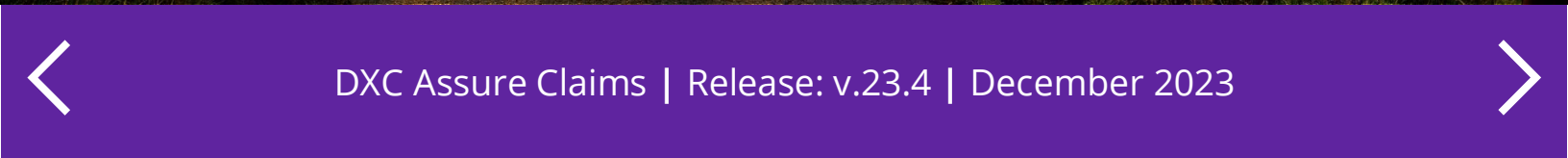


28. Use the endpoint as server and master username and password (described below) to connect to SQL server using SQL Server Management Studio to perform database operations.



Create RBS Instances

This section of the document the steps involved in creating RBS instances.



1. Select the Select button to Launch DB Instance.



2. Select the express edition of SQL server /Oracle.
3. Fill the details as shown below:

The screenshot shows a web-based utility window titled 'Policy System Setup'. It contains a table with the following columns: Policy System Name, Mapping Table Prefix, Policy System Type, CAS Service URL, Financial Update, URL Parameters, Version, and Set Reserve balance to zero for closed reserve. The table lists various policy systems such as PD3.1.3, PD3.1.1, Internal, Pij2.4, RM_Staging, INTEGRAL, PD3.1.2, POINT_DP2, and Point_DP4.

Policy System Name	Mapping Table Prefix	Policy System Type	CAS Service URL	Financial Update	URL Parameters	Version	Set Reserve balance to zero for closed reserve
<input type="radio"/> PD3.1.3	PII33	POINT		False	http://basvdevpnbva9:8080/commfw/servlet/CommFwServlet	PII	False
<input type="radio"/> PD3.1.1	I31	POINT		True	http://20.15.78.159:9080/commfw/servlet/CommFwServlet	PII	True
<input type="radio"/> Internal		RMA INTERNAL POLICY		False		0	True
<input type="radio"/> Pij2.4	Pij24	POINT		True	http://basvdevpnbva9:9090/commfw/servlet/CommFwServlet	PII	True
<input type="radio"/> RM_Staging	St	STAGING		False		0	True
<input type="radio"/> INTEGRAL	INT	INTEGRAL	https://cscindae705058:8443/cas/service	True		7.7	False
<input type="radio"/> PD3.1.2	PD3	POINT		True	http://170.30.17.99:9080/commfw/servlet/CommFwServlet	PII	True
<input type="radio"/> POINT_DP2	RM1	POINT		True	http://20.15.81.184:9082/cfwsp2/servlet/CommFwServlet	C.0.60.0	True
<input type="radio"/> Point_DP4	PT_LG	POINT		True	http://20.198.58.90:8080/cfwsp7/servlet/CommFwServlet	C.0.60.0	True

Following are the configuration steps for configuring **PIJ SQL server database**:

ODBC Driver is selected for the Database System to be connected by selecting the radio button. Then, select 'Next'.



Step 1: Engine Selection

Step 2: DB Instance Details

Step 3: Additional Config

Step 4: Management Options

Step 5: Review

DB Instance Details

To get started, choose a DB engine below and click Next Step.

DB Engine: sqlserver-ex

License Model: license-included

DB Engine Version: 11.00.2100.60.v1

DB Instance Class: db.t1.micro

Multi-AZ Deployment: No

Auto Minor Version Upgrade: Yes No

Provide the details for your RDS Database Instance.

Scaling storage after launching a DB Instance is currently not supported for SQL Server. You may want to provision storage based on anticipated future storage growth.

Allocated Storage: 20 GB (Minimum: 20 GB, Maximum: 1624 GB). Higher allocated storage may improve IOPS performance.

Use Provisioned IOPS:

DB Instance Identifier: mainstance (e.g., mydbinstance)

Master Username: mmasa (e.g., dbuser)

Master Password: ***** (e.g., mypassword)

Cancel Previous **Next Step**

Additional Config

Provide the optional additional configuration details below.

Database Port: 1433

Choose a VPC: Default VPC (vpc-1be70a7e)

DB Subnet Group: default

Publicly Accessible: Yes No

Availability Zone: No Preference

Option Group: default-sqlserver-ex-11-00

If you have custom DB Parameter Groups or DB Security Groups you would like to associate with this DB Instance, select them below, otherwise proceed with default settings.

Parameter Group: default-sqlserver-ex-11-00

VPC Security Group(s): default (VPC), launch-wizard-2 (VPC), launch-wizard-1 (VPC), **insecurity (VPC)**

Cancel Previous **Next Step**

Management Options

Enabled Automatic Backups: Yes No

The number of days for which automated backups are retained.

Backup Retention Period: 1 days

The daily time range during which automated backups are created if automated backups are enabled.

Backup Window: Select Window No Preference

The weekly time range (in UTC) during which system maintenance can occur.

Maintenance Window: Select Window No Preference

Cancel Previous **Next Step**



Database Port:	1433
Availability Zone:	No Preference
Option Group:	default:sqlserver-ex-11-00
DB Parameter Group:	default.sqlserver-ex-11.0
VPC Security Group(s):	rmsecurity (sg-e0498b85)
DB Subnet Group:	default
Publicly Accessible:	Yes

Backup Retention Period:	1
Backup Window:	No Preference
Maintenance Window:	No Preference

- 4. After launching the instance, the status will be available. Use the endpoint as server address login to SQL Server instance using SQL Server management studio and use the credentials to login.

DB Instance	VPC	Multi-AZ	Class	Status	Storage Type	Storage
rmadb	vpc-1be70a7e	N/A	db.m1.small	available	Magnetic	200 GB

Endpoint: rmadb.cinrinvluxjs.us-west-2.rds.amazonaws.com:1433 (authorized)

Configuration Details		Security and Network		Instance ar
Engine	SQL Server Express 11.00.2100.60.v1	Availability Zone	us-west-2c	Instance C
License Model	License Included	VPC	vpc-1be70a7e	Storage T
Created Time	June 13, 2014 at 9:52:15 AM UTC-4	Subnet Group	default (Complete)	Stor
DB Name		Subnets	subnet-0831267c subnet-a82bdccd subnet-57437511	
Username	sa	Security Groups	SharedSec (sg-acd90fc9) (active)	
Option Group	default:sqlserver-ex-11-00 (in-sync)	Publicly Accessible	Yes	
DB Parameter Group	default:sqlserver-ex-11.0 (in-sync)	Port	1433	

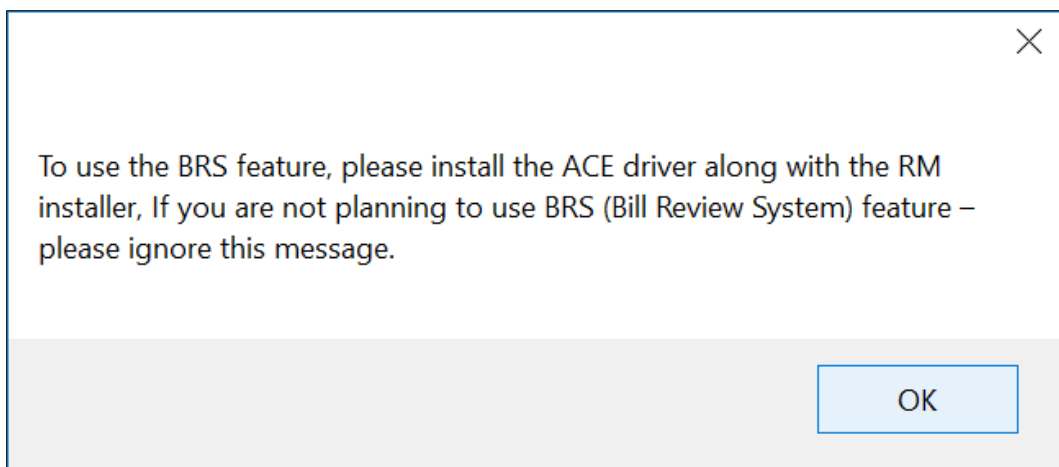
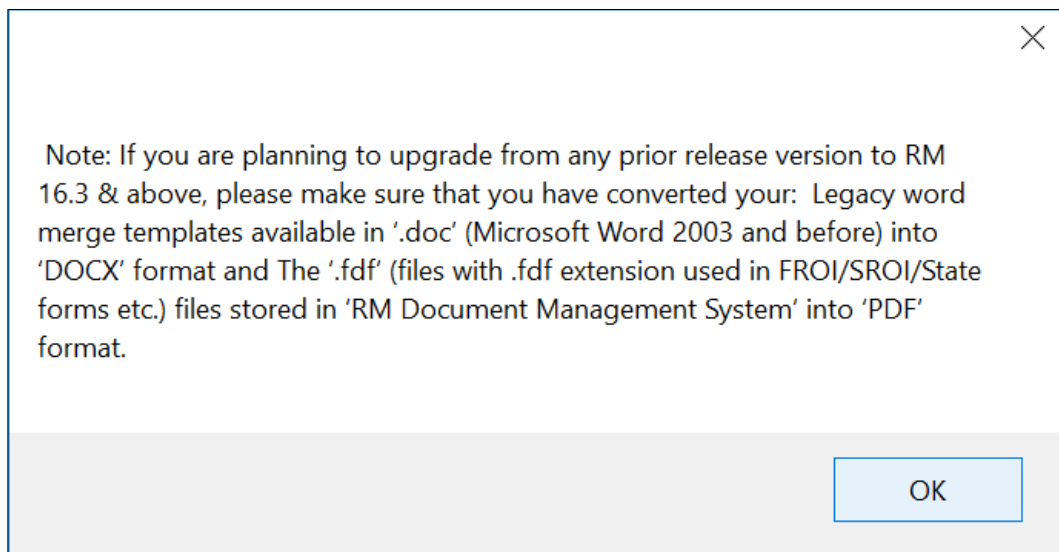
Availability and Durability **Maintenance Details**

DB Instance Status: available Auto Minor Version Upgrade: Yes



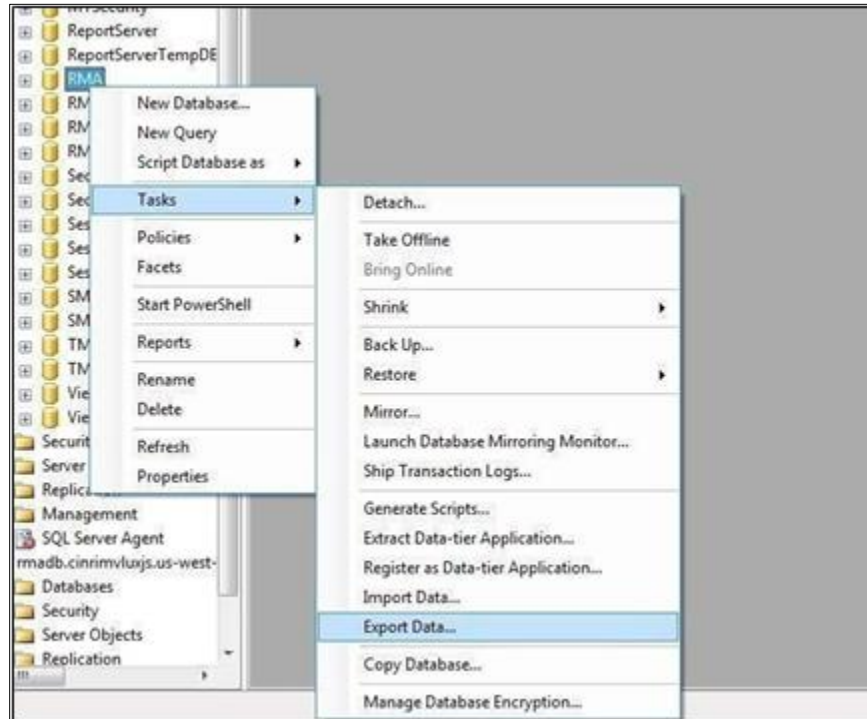


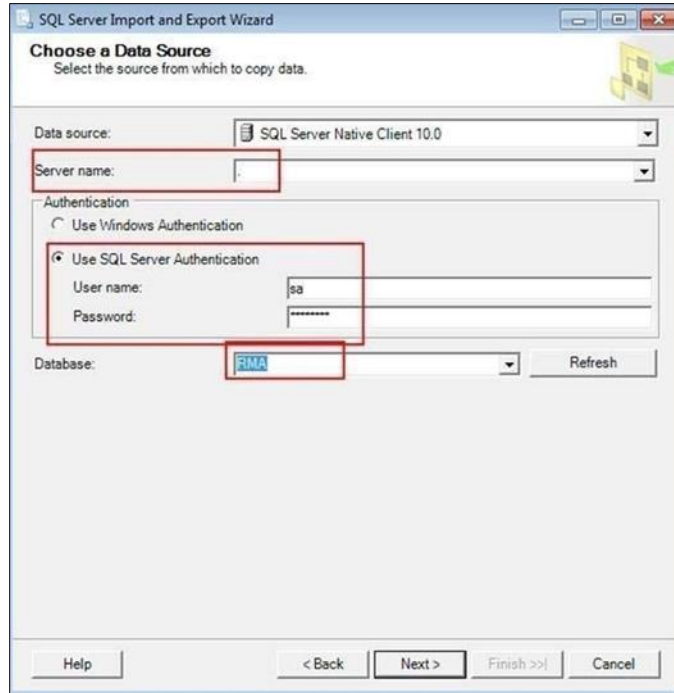
5. Migrate the SQL DB to SQL RDS instance as shown next:



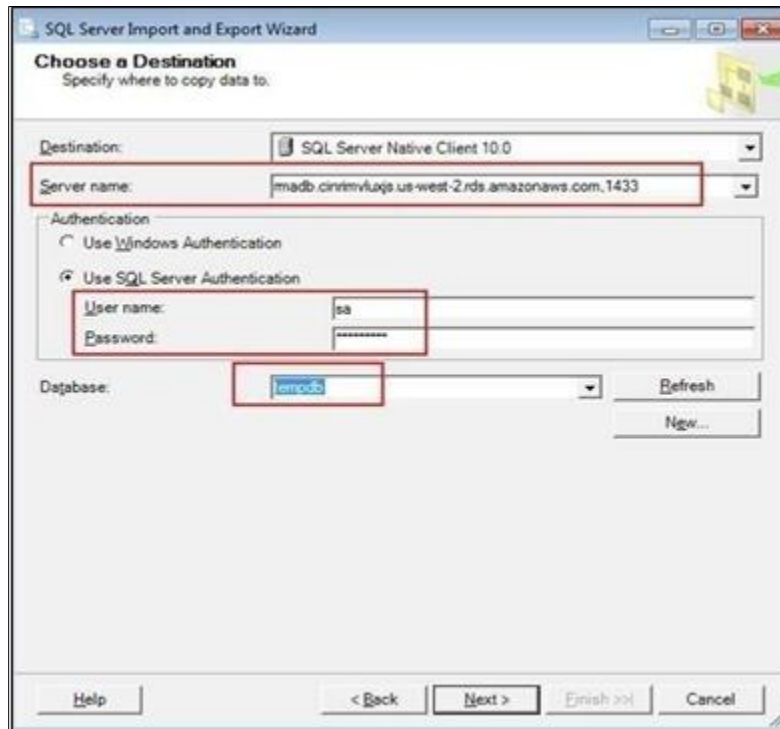
6. The Customer Information window opens.

- a. Enter the date 'User Name' and 'Organization' field.
- b. Under 'Install this application for' option:
 - "Anyone who uses this computer" if the workstation is going to be used by more than 1 user.
 - "Only for me (EC2)" if the current user is going to use the workstation.





c. Select the Next button.

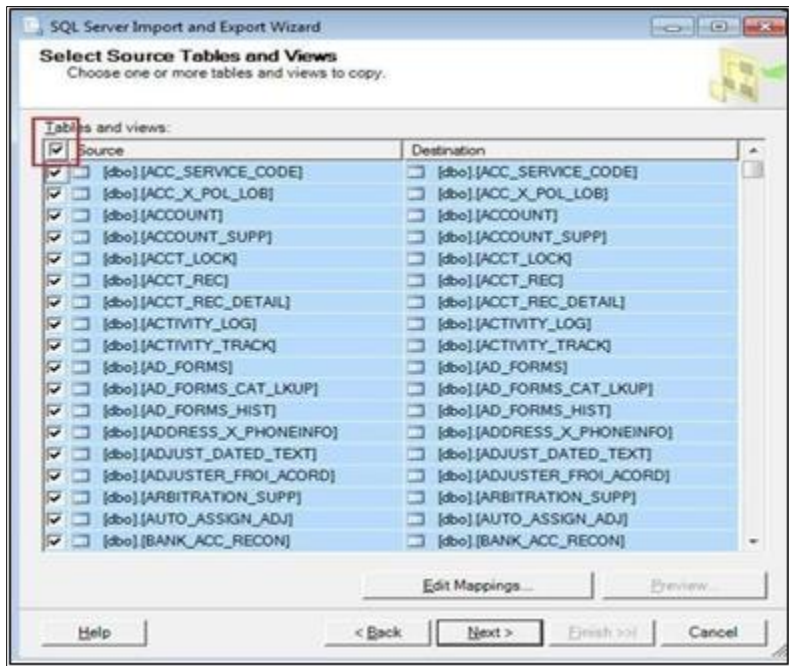


d. Select the 'Next' button.



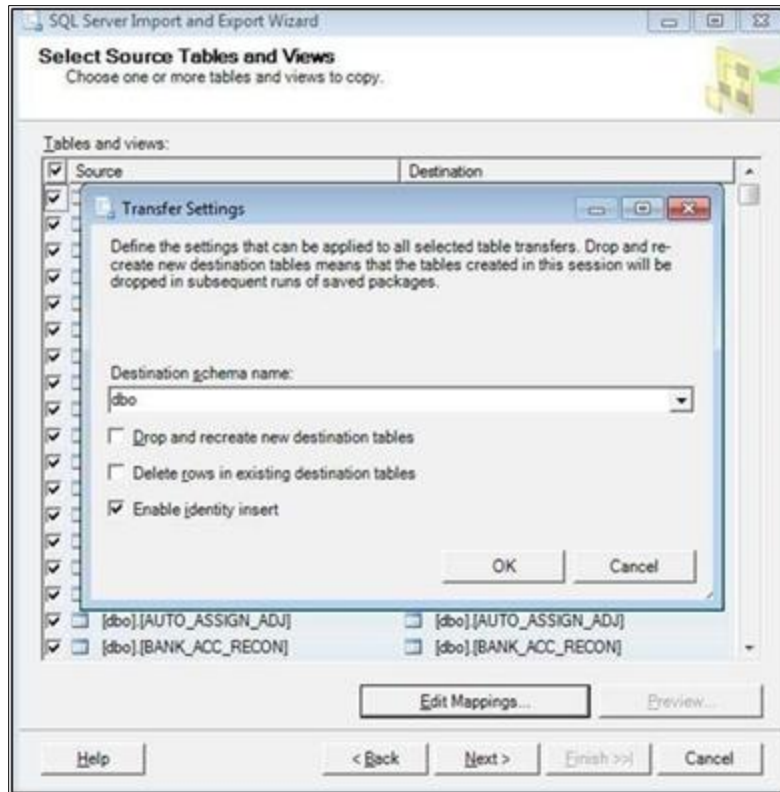


e. Select the 'Next' button.

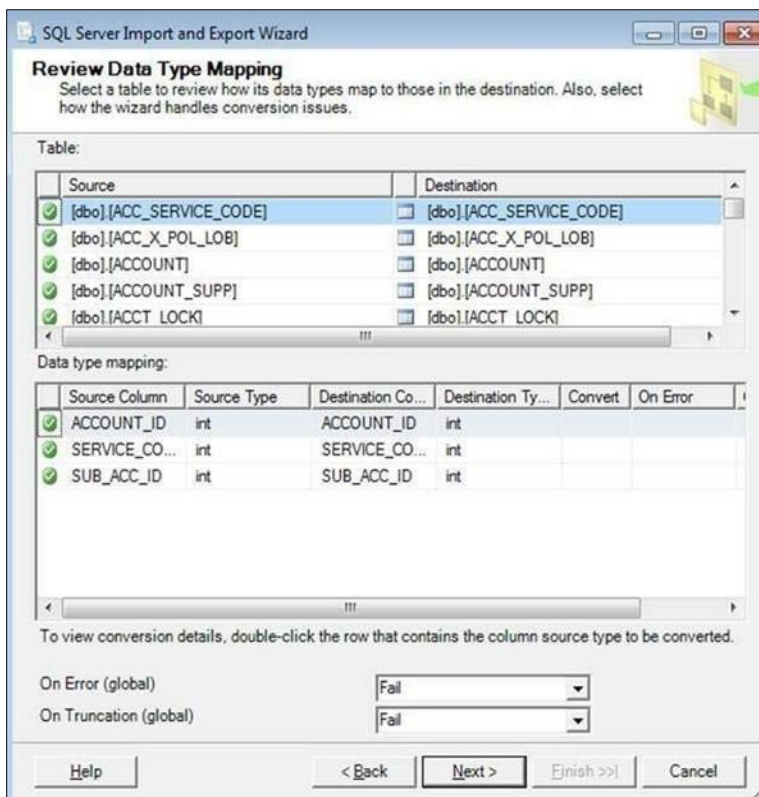


a. Select Edit Mappings, Check the Enable Identity insert

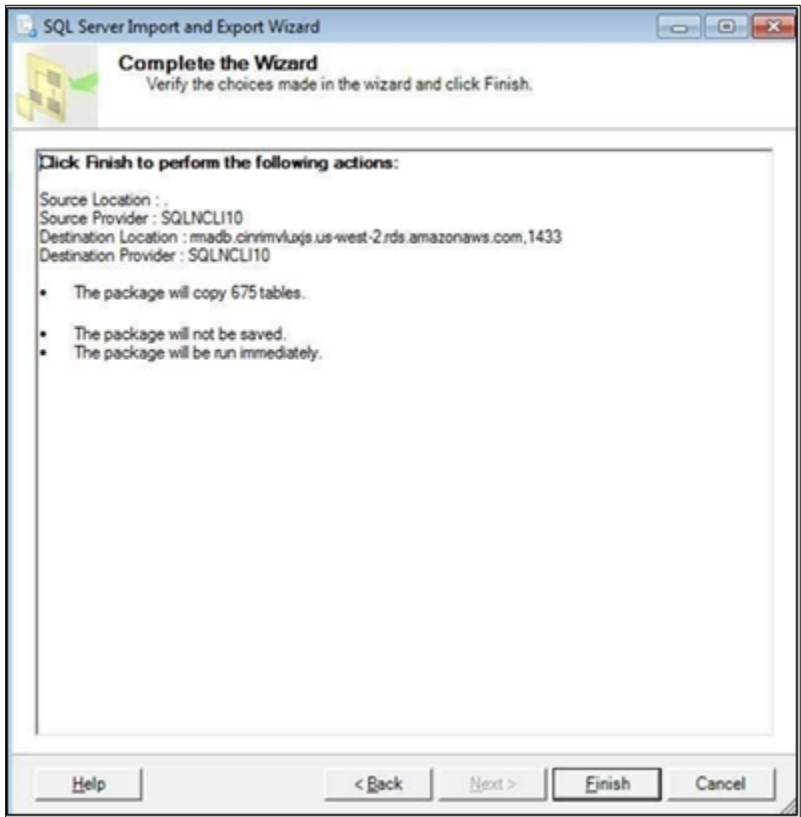




b. Select the 'Next' button.



c. Review and select the Next button.



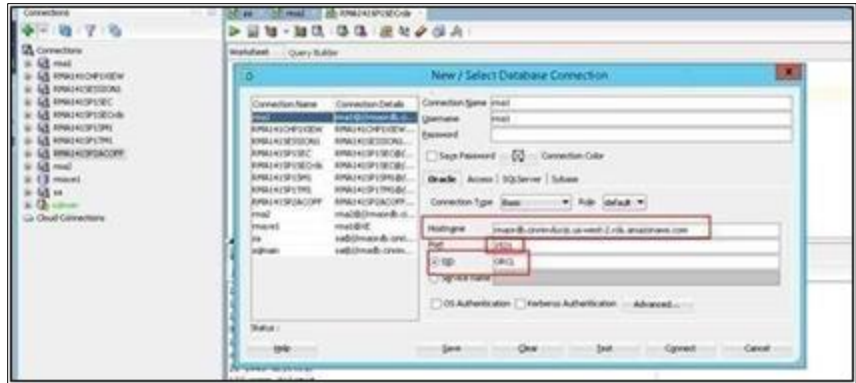
8. Migrate Oracle db to Oracle RDS instance:

- a. Import the .dmp file in any Server installed with Oracle.
- b. Create a schema in Oracle RDS using the below endpoint Host and port defined as well and default SID is ORCL.

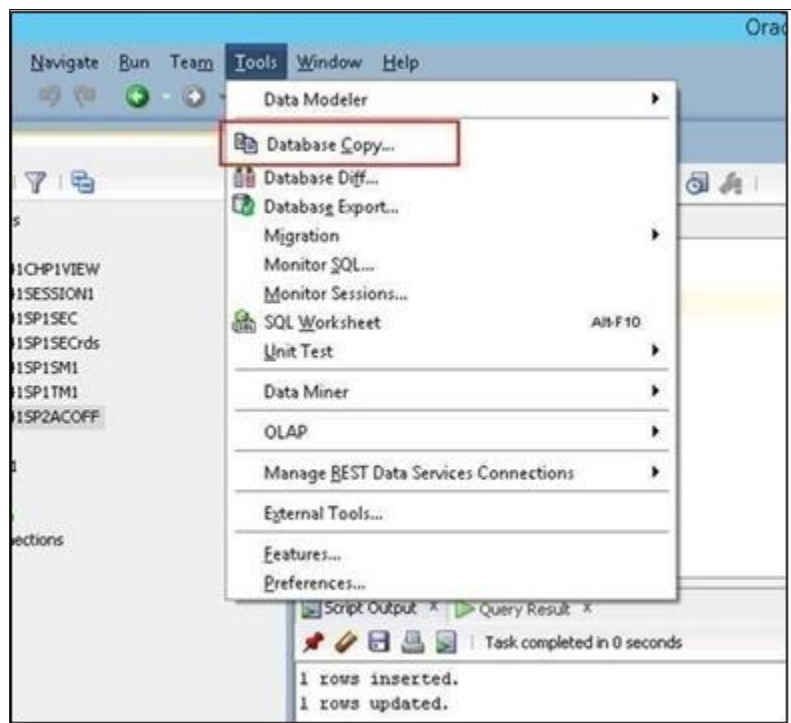


9. Create connection to imported schema and create oracle RDS schema using SQL developer:



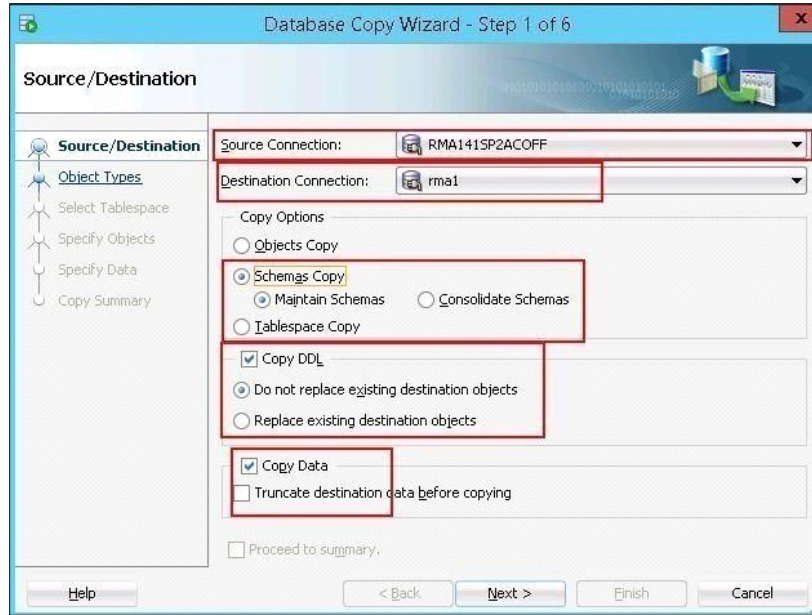


10. Go to Tool > Database Copy



- a. Select the source schema of the imported dmp file and destination schema connection of the Oracle RDS. Select the options as shown below.



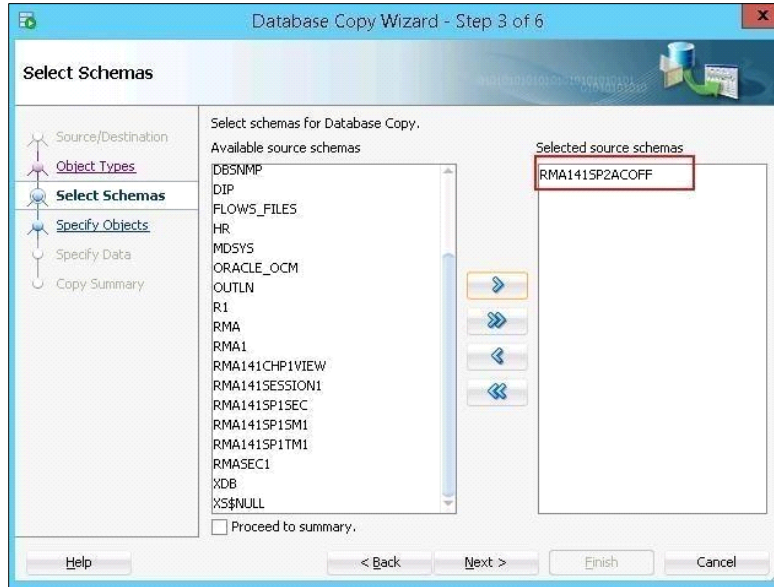


b. Select the 'Next' button.



c. Select the schema to copy to RDS





- d. Select the Next Button
- e. Select the Finish button to start copying data to RDS schema.

The same process needs to be followed for all the databases viz. Assure Claims main database, Security database, Task Manager database, View Database, Session Database and any other optional database if being used.

Components Used

This section of the document is a compilation of the components used.

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EC2: <http://aws.amazon.com/ec2/>

Amazon Elastic Compute Cloud (Amazon EC2) is a web service that provides resizable compute capacity in the cloud. It is designed to make web-scale cloud computing easier for developers.

Amazon EC2's simple web service interface allows the users to obtain and configure capacity with minimal friction. It provides them with complete control of the computing resources and lets them run on Amazon's proven computing environment. Amazon EC2 reduces the time required to obtain and boot new server instances to minutes, allowing quick scale capacity, both up and down, as per the computing requirements change. Amazon EC2 changes the economics of computing by allowing the users to pay only for capacity that they actually use. Amazon EC2 provides developers the tools to build failure resilient applications and isolate themselves from common failure scenarios.

RDS: <http://aws.amazon.com/rds/>

Amazon Relational Database Service (Amazon RDS) is a web service that makes it easy to set up, operate, and scale a relational database in the cloud. It provides cost-efficient and resizable capacity while managing time-consuming database management tasks, freeing the user up to focus on the applications and business.

S3: <http://aws.amazon.com/s3/>

Amazon Simple Storage Service (Amazon S3), provides developers and IT teams with secure, durable, highly-scalable object storage. Amazon S3 is easy to use, with a simple web services

interface to store and retrieve any amount of data from anywhere on the web. With Amazon S3, the payment is done only for the storage that is actually used. There is no minimum fee and no setup cost.

Amazon S3 can be used alone or together with other AWS services such as Amazon Elastic Compute Cloud (Amazon EC2), Amazon Elastic Block Store (Amazon EBS), and Amazon Glacier, as well as third party storage repositories and gateways. Amazon S3 provides cost-effective object storage for a wide variety of use cases including cloud applications, content distribution, backup and archiving, disaster recovery, and big data analytics.

Elastic Cache (MemCache): <http://aws.amazon.com/elasticache/>

ElastiCache is a web service that makes it easy to deploy, operate, and scale an in-memory cache in the cloud. The service improves the performance of web applications by allowing information retrieval from fast, managed, in-memory caches, instead of relying entirely on slower disk-based databases. ElastiCache supports two open-source in-memory caching engines:

Memcached - a widely adopted memory object caching system. ElastiCache is protocol compliant with Memcached, so popular tools that can be used today with existing Memcached environments will work seamlessly with the service.

Amazon ElastiCache automatically detects and replaces failed nodes, reducing the overhead associated with self-managed infrastructures and provides a resilient system that mitigates the risk of overloaded databases, which slow website and application load times.



AWS Costing

This section contains basic guidelines of the AWS Costing.

The AWS costing must be considered separately. It is not included in the DXC Assure Claims license.

[CLICK HERE TO VIEW EC2 PRICING](#)

The pricing link of the different component are shared. Please refer the links for more details.

[CLICK HERE TO VIEW S3 PRICING](#)

[CLICK HERE TO VIEW RDS PRICING](#)





About Us and Contact Info

This section contains information on DXC Technology, brief information on Assure Claims/Legal and Customer Support Helpdesk contact details.



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DXC Technology



DXC Technology is a Fortune 500 global IT services leader. Our more than 130,000 people in 70-plus countries are entrusted by our customers to deliver what matters most. We use the power of technology to deliver mission critical IT services across the Enterprise Technology Stack to drive business impact. DXC is an employer of choice with strong values, and fosters a culture of inclusion, belonging and corporate citizenship. We are DXC.

[READ MORE ABOUT DXC TECHNOLOGY](#)



DXC Assure Claims

DXC Assure Claims is an integrated Claims Administration Platform that consolidates multiple functions into one cohesive solution to provide accurate and up-to-date business functions using the latest technology.

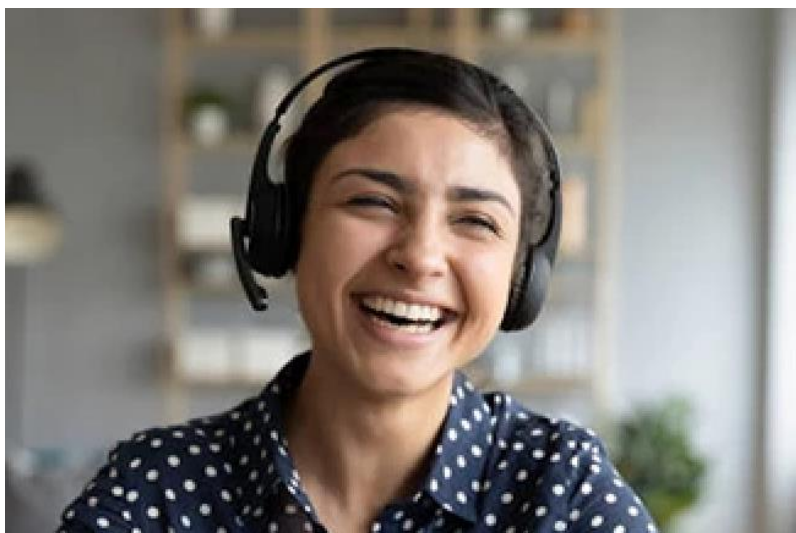
This browser-based software provides real-time analytics to help you spot trends and mitigate future losses. It gives your staff a highly efficient system that simplifies workflows and promotes best practices throughout your organization. It helps ensure that your claimants receive first-class service, besides providing your management team with a means to track key metrics to control costs and improve performance.

READ MORE ON THE DXC CLAIMS
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Thousands of Risk and Claim professionals rely on DXC Assure Claims to manage all types of Claims, making it one of the industry’s leading Claims Management Systems. This active client community ensures that DXC Assure Claims is continually supported and enhanced – keeping your Claims processing running smoothly today and in the future.

Contact Us



The Assure Claims Support Center provides manned telephone support services at these times –

8:00 AM – 8:30 PM, EST, Monday through Friday.

Additional and after-hours coverage may be available upon request.



risksupp@dxc.com



[1-877-275-3676](tel:1-877-275-3676)



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